



MASTER CONTRACTOR • 2017

March 2017

John Lastella
NorthStar Construction Services Corp.
200 Mount Laurel Circle
Shirley, MA 01464

Dear John:

Throughout 2016, this firm has earned a spot as one of the most elite contractors in the nation thanks to a commitment to long-term roofing system performance and high quality workmanship. Therefore, Firestone Building Products is pleased to present NorthStar Construction Services Corp. with the 2017 Gold Master Contractor and Inner Circle of Quality awards, which are two of the commercial roofing industry's most distinguished honors. The annual Master Contractor Program honors top Firestone Building Products Red Shield™ Licensed Roofing Contractors for excellence in roofing system installation, quality of work and customer service. This year holds a special distinction, as 2017 commemorates the 30th anniversary of the Master Contractor Program.

NorthStar Construction Services Corp. has achieved this designation by meeting requirements for total square footage installed; outstanding inspection ratings on materials covered by the Red Shield™ Warranty; and the number of completed Red Shield warranted jobs. The Master Contractor Program represents contractors who have mastered quality commercial roofing solutions and who exemplify the hard work, determination and entrepreneurial leadership that defines Firestone Building Products.

The Gold Master Contractor award is designated for the top 2% of Firestone Building Products Master Contractors who accrued the highest number of quality points for superior inspection ratings and total square footage of Firestone Building Products Red Shield warranted roofing system installations.

NorthStar Construction Services Corp. also earned the esteemed Firestone Building Products Inner Circle of Quality award. The Inner Circle of Quality award recognizes an elite group of Master Contractors who installed a minimum of eight warranted Firestone Building Products roofing systems each in 2014, 2015 and 2016; and four warranted roofs per year for each of the prior three years. They were also required to maintain at least 2 million square feet of Firestone Building Products roofs under warranty and achieve an annual Quality Incidence Rating (QIR) of 1.0 or less.

On behalf of Firestone Building Products, I congratulate NorthStar Construction Services Corp. on a successful 2016. The firm demonstrates a commitment to excellence and has upheld our high commercial roofing standards. We are pleased to recognize NorthStar Construction Services Corp. as a Gold Master Contractor and Inner Circle of Quality award winner, and look forward to continuing our partnership to provide superior building performance solutions in 2017 and beyond.

Sincerely,

Timothy C. Dunn
President, Firestone Building Products